A collaboration of UVA School of Nursing, UVA School of Medicine, Hospice of the Piedmont, and Sentara Martha Jefferson Hospital

# The 4<sup>th</sup> Melton D. and Muriel Haney Interprofessional Conference: Compassionate Conversations at End of Life



Saturday, November 11, 2017 • 7:30am – 12:30pm McLeod Hall, UVA School of Nursing, Charlottesville, VA

Provided by the Office of Continuing Medical Education, UVA School of Medicine and School of Nursing Continuing Education









#### **PROGRAM OVERVIEW**

The program will target medical, nursing, and allied health professionals, chaplains, social workers, and students, especially those outside the palliative care specialty, with a shared interest in relieving suffering and providing compassionate care and recognizing the diverse needs of individuals and families at the end of life.

## **LEARNING OBJECTIVES**

Following this symposium, participants will be better able to:

- Describe best practices for effective communication with patients and families facing life-limiting illnesses, with
  a special focus on assessing for status of written Advance Directives (AD), initiating conversations in a variety of
  settings, reframing patient/family goals, and managing one's personal discomfort during difficult conversations.
- Compare sample (video case) conversations to identify features and strategies associated with positive patient and family interactions and recognize potential pitfalls.
- Practice interview skills and communication techniques in role-playing activities to facilitate advance care planning (ACP) conversations.
- Apply strategies for motivating and guiding patients and families to develop actionable advance care plans that are consistent with their goals for care.

# **COURSE DIRECTOR**

Kenneth White, PhD, ACNP-BC, ACHPN, FACHE, FAAN\*

UVA Medical Center Professorship in Nursing Associate Dean for Strategic Partnerships & Innovation UVA School of Nursing

# **SPECIAL GUEST FACULTY:**

Bernard "Bud" Hammes, PhD

**Executive Director** 

Respecting Choices®, A Division of CTAC Innovations

Nathan Kottkamp, JD, MA

Founder, National Healthcare Decisions Day

# **FACULTY / PLANNING COMMITTEE\***

Peggy Bishop, ANP-BC, ACHPN\*

Palliative Care Nurse Practitioner Sentara Martha Jefferson Hospital

Cathy L Campbell, PhD, RN\*

Associate Professor

**UVA School of Nursing** 

Hannah Crosby, BA\*

Compassionate Care Initiative

**UVA School of Nursing** 

Melissa Fretwell, MDiv, EdS

Chaplain, Duke HomeCare & Hospice and Liberty Home Care and Hospice Services

Amy Gillespie, EdD, MSN, RN, CHPN\*

Director, Education Institute and

Chief Clinical Officer, Hospice of the Piedmont

Tammy James, RN, MDiv, BCC\*

Palliative Care Chaplain

Sentara Martha Jefferson Hospital

Jeanne McCusker, BS

Patient/Family Representative Home Instead Senior Care Elizabeth Patterson, MEd\*

Continuing Medical Education Program Manager UVA School of Medicine

Timothy Short, MD, FAAFP, FAAHPM\*

Associate Professor

**UVA School of Medicine** 

Suzanne Hilton Smith, BS, MCM

Chaplain

Sentara Martha Jefferson Hospital

Scott Syverud, MD

Professor of Emergency Medicine

President of the Clinical Staff, UVA Medical Center

Sandra Westmoreland, LMSW

Palliative Care Social Worker

Sentara Martha Jefferson Hospital

Michael Williamson, LCSW\*

Licensed Clinical Social Worker

Hospice of the Piedmont

### **AGENDA**

7:30-8:00 a.m. Registration and beverage service8:00-8:05 a.m. Welcome/Introduction to program

Kenneth White (UVA SON)

8:05-8:45 a.m. Why a national grassroots ACP movement is necessary

Nathan Kottkamp (National Healthcare Decisions Day)

8:45-9:30 a.m. Panel Discussion: Addressing flashpoints in crucial conversations

Moderator: Tim Short (UVA SOM)

Peggy Bishop (SMJH)

Melissa Fretwell (Liberty Home Care & Hospice Chaplain)

Michael Williamson (HOP)

9:30-9:45 a.m. Break/Refreshments

9:45-10:30 a.m. Workshops

1 - See one, do one, teach one: An experiential session to facilitate ACP conversations Suzanne Hilton Smith (SMJH Chaplain) and Sandra Westmoreland (SMJH)

2 - From words to action: Clinical application and interpretation of ACP Tim Short (UVA SOM)

3 - Legal and ethical aspects of ACP and EOL decision making Kenneth White (UVA SON)

4 - Where cultures, beliefs, and values meet: Ethnic, racial, sexual, and religious aspects of compassionate decision making

Melissa Fretwell (Liberty Home Care & Hospice Chaplain)

10:30-10:45 a.m. Break/Refreshments

10:45-11:30 a.m. Panel Discussion: Patient and Family Perspectives

Moderator: Amy Gillespie (HOP)

Jeanne McCusker (Patient/Family representative)
Tina Hughey-Commers (Patient/Family representative)

Scott Syverud (UVA HS)
Cathy Campbell (UVA SON)

11:30-12:15 p.m. The gift of advance care planning

**Bud Hammes (Respecting Choices)** 

12:15-12:30 p.m. Closing/Q&A/Evaluations

Kenneth White (UVA SON)



#### **LOCATION AND PARKING**

This course will be held in the McLeod Hall Auditorium, 202 Jeanette Lancaster Way. Free conference parking is available in the McLeod Garage on a first-come basis.

## **SYLLABUS**

The course syllabus will be provided online at www.cmevillage.com

## **REGISTRATION FEE:**

\$55 Physicians

\$45 Nurses and Other Healthcare Professionals

\$15 Students

Register online at www.cmevillage.com

Registration closes Wednesday, November 1, 2017. Walk-in registration permitted with additional \$25 late fee.

#### **ACCREDITATION AND DESIGNATION STATEMENTS**

The University of Virginia School of Medicine is accredited by the ACCME to provide continuing medical education for physicians. The University of Virginia School of Medicine designates this live activity for a maximum of *4.25 AMA PRA Category 1 Credits.*™ Physicians should claim only the credit commensurate with the extent of their participation in the activity.

The University of Virginia School of Medicine awards **4.25 hours** of participation (equivalent to **AMA PRA Category 1 Credits**<sup>TM</sup>) to each non-physician participant who successfully completes this educational activity. The University of Virginia School of Medicine maintains a record of participation for six (6) years.

The University of Virginia School of Nursing Continuing Education is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

The University of Virginia SONCE awards **4.25 contact hours** for nurses who participate in this educational activity and complete the post activity evaluation.

This program has been approved by the National Association of Social Workers, Virginia Chapter for 4.25 contact hours.

#### **Contact Information:**

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